△ DELTA DENTAL®

Benefit highlights

DeltaCare® USA provided by Delta Dental of California

City of San Jose

DeltaCare USA¹ offers you straightforward and affordable care from a trusted in-network dentist that you choose.² You know everything your plan covers and what each procedure costs. No surprises.

Comprehensive coverage

- Coverage for 350+ procedures
- Regular preventive care at low or no cost to help stop serious problems from developing
- Specialist services for oral surgery, endodontics, orthodontics, periodontics and pediatric dentistry

Budget-friendly

- No deductibles or maximums³ for covered services
- Transparent out-of-pocket costs listed in your plan booklet or online account⁴



- All-inclusive copayments (no material or lab fees)
- Cleanings and exams covered at low or no cost

Large network of quality dentists

Delta Dental is a leading national carrier that offers a large network of high-quality and rigorously vetted dentists to choose from.

Convenient services

We make it easy for you — your DeltaCare USA network dentist will take care of all the paperwork, and no ID card is required to receive treatment.⁵

LEGAL NOTICES: Access federal and state legal notices related to your plan: deltadentalins.com/about/legal/index-enrollee.html

- ² Verify your selected DeltaCare USA general dentist before each appointment.
- ³ Plans with an Accidental Injury Rider have a \$1,600 annual maximum for accidental injury. Consult your Evidence/Certificate of Coverage.
- ⁴ State-specific exceptions may apply.
- ⁵Delta Dental Insurance Company provides benefits as a Prepaid Limited Health Services Organization as described in Chapter 636 of the Florida Statutes.

deltadentalins.com/members

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Newada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products. Delta Dental is a registered trademark of Delta Dental Plans Association.

What you need to know in advance, or about your DeltaCare® USA plan

How DeltaCare USA works

We make it easy for you — your DeltaCare USA network dentist will take care of all the paperwork, and no plan ID card is required to receive treatment.

- You must visit a DeltaCare USA general dentist to use your plan.¹ Your general dentist will coordinate and refer you to specialists for care, if needed.
- You may select an in-network general dentist, or a general dentist can be assigned at first visit if you haven't selected a dentist yet.²
- You can select or change dentists anytime online or by phone.
- Pay predefined, all-inclusive copayments —
 with no hidden fees (no material or lab fees)
 at the time of service. Consult your plan
 booklet for coverage.
- No deductibles, maximums or waiting periods for covered services. No claims to submit no hassle!
- Transparent out-of-pocket costs shown in your plan booklet or online account

What your plan covers

You're covered for hundreds of procedures with no annual limit on the amount your plan pays.

- Comprehensive coverage for 350+ procedures that prioritizes preventive care
- Cleanings and exams covered at low or no cost
- Orthodontics coverage for adults and children, including clear aligners
- Extensive care including crowns, dentures, root canals, oral surgery and more

Getting started

To enroll in a DeltaCare USA plan, simply complete the enrollment process as directed

by your benefits administrator. Select a new DeltaCare USA dentist or check to see if your preferred general dentist is in-network.

Once we process your enrollment, we'll mail you welcome materials that will include:

- The name, address and phone number of your selected general dentist or instructions on how to select one. Simply call the dental facility to make an appointment. Important note: In order to receive benefits under your plan, you must visit your general dentist facility. You can visit any DeltaCare USA general dentist at your selected dental facility as long as they are in the DeltaCare USA network.
- Your Evidence/Certificate of Coverage (plan booklet). This useful document provides a thorough description of how to use your benefits, including covered services, copayments and any limitations and exclusions of your plan.
- An ID card. This card is for your records only

 you do not need to present it in order to receive treatment.

Visit <u>deltadentalins.com</u> to create a free, secure online account. You can access your plan benefits and ID card, select (or change) your general dentist and more.

General plan information

You and your eligible dependents have emergency dental service coverage for out-of-area emergencies.³ Your out-of-area emergency benefit (typically limited to \$100 per person) is for services to relieve pain until you can return to see your general dentist.⁴ Standard plan limitations, exclusions and copayments may apply.

¹ In AZ, MD, and TX, if you do not select a dentist when you enroll, we will choose one for you.

² If you have not yet been assigned to a DeltaCare USA general dentist, you can do so by visiting any DeltaCare USA general dentist that is accepting new patients. When your selected dentist files a qualifying claim, you will be added to their roster and they will become your assigned DeltaCare USA general dentist. Once assigned, you must visit this dentist for future visits to receive benefits.

³ State-specific minimum distance requirements may apply.

We make it easy for you!



Receive your welcome materials



Visit your DeltaCare USA dentist



Receive dental care



Pay only your copayment

There are no exclusions for most pre-existing conditions, except work in progress. Treatment in progress includes services such as preparations for crowns or root canals, or impressions for dentures. If you started treatment before your plan's effective date, you and your prior dental carrier are responsible for any costs. Some DeltaCare USA plans may cover in-progress orthodontic treatment.

Glossary

Here are some common terms that will help you understand your plan:

Authorization: The process by which Delta Dental determines whether a procedure or treatment is a referable benefit under your plan. Your assigned general dentist must obtain prior authorization from us to refer you to an out-of-network specialist or out-of-network orthodontist. Services performed by an out-of-network dentist, specialist or orthodontist that are not authorized by us will not be covered.

Copayment, or copay amount: The fixed dollar amount a member is responsible for when receiving treatment.

DeltaCare USA dentist: A dentist who is a member of the DeltaCare USA network. These dentists have contracted with Delta Dental and agreed to accept negotiated fees for the services provided to DeltaCare USA members. You must visit a DeltaCare USA dentist to receive plan benefits.

Diagnostic and preventive services: A category of dental services that includes benefits for oral evaluations, routine cleanings, x-rays and fluoride treatments. There are low or no copayments for these services to encourage you to seek regular care and prevent problems from developing.

Effective date: The date your dental plan becomes active. Also, the date a member becomes eligible for benefits.

Limitations and Exclusions: Limitations are usually related to a specific time or frequency — for example, a plan may cover only two cleanings in a 12-month period or one cleaning every six months. Exclusions are services not covered by a plan.

(**Dental**) **Referral**: Directing a patient to a dental specialist by a general dentist. When specialty dental care is needed, your general dentist will refer you to a trusted specialist in the network.

Specialist services: Services performed by a dental specialist, such as oral surgery, endodontics, periodontics or pediatric dentistry. When specialty dental care is needed, your general dentist will refer you to a trusted specialist in the network.



For more help with understanding dental terms, visit www1.deltadentalins.com/members/glossary.html



⁴ In TX, there is no limit on the number of miles or on the dollar amount per emergency.

 $^{^{5}}$ In TX, there is no exception for work in progress for covered DeltaCare USA benefits.

SCHEDULE A

Description of Benefits and Copayments

The Benefits shown below are performed as deemed appropriate by the Contract Dentist subject to the *Limitations and Exclusions* of the Plan. Please refer to *Schedule B* for further clarification of Benefits. **You should discuss all treatment options with Your Contract Dentist prior to services being rendered.**

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Plan and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2024 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

ENRO	LLEE
CODE DESCRIPTION	<u>PAYS</u>
D0100-D0999 I. DIAGNOSTIC	
D0120 Periodic oral evaluation - established patient	Cost
D0140 Limited oral evaluation - problem focused	Cost
D0145 Oral evaluation for a patient under three years of age and counseling with primary caregiver No	Cost
D0150 Comprehensive oral evaluation - new or established patient	Cost
D0160 Detailed and extensive oral evaluation - problem focused, by report	Cost
D0170 Re-evaluation - limited, problem focused (established patient; not post-operative visit)	Cost
D0171 Re-evaluation - post-operative office visit	Cost
D0180 Comprehensive periodontal evaluation - new or established patient	Cost
D0190 Screening of a patient	Cost
D0191 Assessment of a patient	
D0210 Intraoral - comprehensive series of radiographic images - limited to 1 series every 24 months No	Cost
	Cost
D0230 Intraoral - periapical each additional radiographic image	
D0240 Intraoral - occlusal radiographic image	Cost
D0250 Extraoral - 2D projection radiographic image created using a stationary radiation source, and	
detector	
D0251 Extraoral posterior dental radiographic image	
D0270 Bitewing - single radiographic image	
D0272 Bitewings - two radiographic images	
D0273 Bitewings three radiographic images	
D0274 Bitewings - four radiographic images - <i>limited to 1 series every 6 months</i>	
D0277 Vertical bitewings - 7 to 8 radiographic images	
D0330 Panoramic radiographic image	
D0396 3D printing of a 3D dental surface scan	
D0415 Collection of microorganisms for culture and sensitivity	
D0419 Assessment of salivary flow by measurement - 1 every 12 months	
D0425 Caries susceptibility tests	
	Cost
	Cost
D0472 Accession of tissue, gross and microscopic examination, preparation and transmission of written	Cost
report	Cost
D0474 Accession of tissue, gross and microscopic examination, including assessment of surgical margins	0000
	Cost
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D2544	Onlay - metallic - four or more surfaces	No	Cost
D2610	Inlay - porcelain/ceramic - one surface	No	Cost
D2620	Inlay - porcelain/ceramic - two surfaces	No	Cost
D2630	Inlay - porcelain/ceramic - three or more surfaces	No	Cost
D2642	Onlay - porcelain/ceramic - two surfaces	No	Cost
D2643	Onlay - porcelain/ceramic - three surfaces		
D2644	Onlay - porcelain/ceramic - four or more surfaces	No	Cost
D2650	Inlay - resin-based composite - one surface	No	Cost
D2651	Inlay - resin-based composite - two surfaces	No	Cost
D2652	Inlay - resin-based composite - three or more surfaces	No	Cost
D2662	Onlay - resin-based composite - two surfaces	No	Cost
D2663	Onlay - resin-based composite - three surfaces	No	Cost
D2664	Onlay - resin-based composite - four or more surfaces	No	Cost
D2710	Crown - resin-based composite (indirect)	No	Cost
D2712	Crown - 3/4 resin-based composite (indirect)	No	Cost
D2720	Crown - resin with high noble metal	\$17	5.00
D2721	Crown - resin with predominantly base metal	\$7	5.00
D2722	Crown - resin with noble metal	\$11	5.00
D2740	Crown - porcelain/ceramic	\$17	5.00
D2750	Crown - porcelain fused to high noble metal	\$17	5.00
D2751	Crown - porcelain fused to predominantly base metal	\$7	5.00
D2752	Crown - porcelain fused to noble metal	\$11	5.00
D2753	Crown - porcelain fused to titanium and titanium alloys	\$17	5.00
D2780	Crown - 3/4 cast high noble metal	\$17	5.00
D2781	Crown - 3/4 cast predominantly base metal	\$7	5.00
D2782	Crown - 3/4 cast noble metal	\$11	5.00
D2783	Crown - 3/4 porcelain/ceramic	\$17	5.00
D2790	Crown - full cast high noble metal	\$17	5.00
D2791	Crown - full cast predominantly base metal	\$7	5.00
D2792	Crown - full cast noble metal	\$11	5.00
D2794	Crown - titanium and titanium alloys		
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	No	Cost
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core		
D2920	Re-cement or re-bond crown	No	Cost
D2921	Reattachment of tooth fragment, incisal edge or cusp (anterior)	No	Cost
D2928	Prefabricated porcelain/ceramic crown - permanent tooth		
D2929	Prefabricated porcelain/ceramic crown - primary tooth - anterior	No	Cost
D2930	Prefabricated stainless steel crown - primary tooth		
D2931	Prefabricated stainless steel crown - permanent tooth		
D2932	Prefabricated resin crown - anterior primary tooth		
D2933	Prefabricated stainless steel crown with resin window - anterior primary tooth		
D2940	Protective restoration		
D2941	Interim therapeutic restoration - primary dentition		
D2949	Restorative foundation for an indirect restoration		
D2950	Core buildup, including any pins when required		
D2951	Pin retention - per tooth, in addition to restoration		
D2952	Post and core in addition to crown, indirectly fabricated - includes canal preparation		
D2953	Each additional indirectly fabricated post - same tooth - includes canal preparation		Cost
D2954	Prefabricated post and core in addition to crown - base metal post; includes canal preparation		Cost
D2957	Each additional prefabricated post - same tooth - base metal post; includes canal preparation		Cost
D2976			Cost
D2980	Crown repair necessitated by restorative material failure		
D2981	Inlay repair necessitated by restorative material failure		
D2982	Onlay repair necessitated by restorative material failure		
D2983	Veneer repair necessitated by restorative material failure		
D2989	Excavation of a tooth resulting in the determination of non-restorability		
22303	Executation of a tooth resulting in the acternimation of fron restorability	. 10	JU31

D2990 D2991	Resin infiltration of incipient smooth surface lesions - <i>limited to permanent molars through age 15</i> . Application of hydroxyapatite regeneration medicament - <i>limited to twice per tooth in a 12 month</i>	No Cost
	period	No Cost
D3000-	-D3999 IV. ENDODONTICS	
D3110	Pulp cap - direct (excluding final restoration)	No Cost
D3120	Pulp cap - indirect (excluding final restoration)	
D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the	
D 7001	dentinocemental junction and application of medicament	
D3221	Pulpal debridement, primary and permanent teeth	
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration)	
D3320	Root canal - endodontic therapy, premolar tooth (excluding final restoration)	
D3330	Root canal - endodontic therapy, molar tooth (excluding final restoration)	
D3331	Treatment of root canal obstruction; non-surgical access	
D3332	Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth	No Cost
D3333	Internal root repair of perforation defects	No Cost
D3346	Retreatment of previous root canal therapy - anterior	No Cost
D3347	Retreatment of previous root canal therapy - premolar	No Cost
D3348	Retreatment of previous root canal therapy - molar	No Cost
D3351	Apexification/recalcification - initial visit (apical closure/calcific repair of perforations, root resorption, etc.)	No Cost
D3352	Apexification/recalcification - interim medication replacement (apical closure/calcific repair of	
DZZEZ	perforations, root resorption, pulp space disinfection, etc.)	NO COST
D3353	calcific repair of perforations, root resorption, etc.)	No Cost
D3410	Apicoectomy - anterior	
D3410	Apicoectomy - premolar (first root)	
	Apicoectomy - molar (first root)	
D3425		
D3426	Apicoectomy (each additional root)	
D3430	Retrograde filling - per root	
D3450	Root amputation - per root	
D3471	Surgical repair of root resorption - anterior	
D3472		
	Surgical repair of root resorption - molar	
	Surgical exposure of root surface without apicoectomy or repair of root resorption - anterior	
	Surgical exposure of root surface without apicoectomy or repair of root resorption - premolar	
D3503	Surgical exposure of root surface without apicoectomy or repair of root resorption - molar	
D3920	Hemisection (including any root removal), not including root canal therapy	
D3921	Decoronation or submergence of an erupted tooth	No Cost
D4000	-D4999 V. PERIODONTICS es pre-operative and post-operative evaluations and treatment under a local anesthetic.	
D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per	
D4210	quadrant	No Cost
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	No Cost
D4212	Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth	
D4240	Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded	No Cost
D4241	spaces per quadrant	
D 40 15	spaces per quadrant	No Cost
	Apically positioned flap	No Cost
D4260	Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	No Cost
D4261	Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	No Cost
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Plar	n CAM85	DeltaCare USA Description of B	enefits and Copay	ments
D4263	Bone replace	ement graft - retained natural tooth - first site in quadrant	1	No Cost
	•	ement graft - retained natural tooth - each additional site in quad		
D4270		tissue graft procedure		
D4274	Mesial/distal	I wedge procedure, single tooth (when not performed in conjunct in the same anatomical area)	ion with surgical	
D4277	Free soft tiss	sue graft procedure (including recipient and donor surgical sites) us tooth position in graft	first tooth, implant,	
D4278		sue graft procedure (including recipient and donor surgical sites)		
D4341	Periodontal s	tooth, implant, or edentulous tooth position in same graft site scaling and root planing - four or more teeth per quadrant - <i>limite</i>	ed to 4 quadrants	
D4342	Periodontal s	12 consecutive monthsscaling and root planing - one to three teeth per quadrant - limite 12 consecutive months	d to 4 quadrants	
D4346		resence of generalized moderate or severe gingival inflammation -		NO COST
	evaluation -	1 D1110, D1120 or D4346 per 6 month period		No Cost
D4333		visit - limited to 1 treatment in any 12 consecutive months		No Cost
D4910		maintenance - limited to 1 treatment each 6 month period		
D4910		periodontal maintenance (within the 6 month period)		
D4921		gation with a medicinal agent - per quadrant		
D.F.0.00)-D5899	VI. PROSTHODONTICS (removable)		
if neede denture placem denture	ed, for the first a es, Copayment a ent. You must c e was originally		mediate removable part d, for the first three mont ract Dentist's facility whe	ial ths after
		tissue conditioning are limited to 1 per denture during any 12 consecu		
-		enture or a partial denture requires the existing denture to be 5+ years		Na Cast
D5110 D5120	· ·	enture - maxillary		
D5120	· ·	enture - mandibulardenture - maxillarydenture - maxillary		
D5130		denture - mandibular		
D5140		rtial denture - resin base (including retentive/clasping materials, re		
D5212		partial denture - resin base (including retentive/clasping materials		
D5213	Maxillary par	rtial denture - cast metal framework with resin denture bases (incl terials, rests and teeth)	luding retentive/	
D5214		partial denture - cast metal framework with resin denture bases (in terials, rests and teeth)		No Cost
D5221	teeth)	naxillary partial denture - resin base (including retentive/clasping		No Cost
D5222	and teeth)	nandibular partial denture - resin base (including retentive/claspin	N	No Cost
D5223	retentive/cla	naxillary partial denture - cast metal framework with resin denture asping materials, rests and teeth)	1	No Cost
D5224	retentive/cla	nandibular partial denture - cast metal framework with resin dentuasping materials, rests and teeth)	1	
D5410		plete denture - maxillary		
D5411	-	plete denture - mandibular		
D5421		al denture - maxillary		
D5422		al denture - mandibular		
D5511	•	en complete denture base, mandibular		
D5512 D5520	•	en complete denture base, maxillarysing or broken teeth - complete denture (each tooth)		
D5520	•	partial denture base, mandibular		
D5612	-	partial denture base, maxillary		
D5621	•	partial framework, mandibular		
D5622		partial framework, maxillary		
D5630		place broken retentive/clasping materials - per tooth		
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Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization, per site No Cost

D7922 D7961

Plar	n CAM85 DeltaCare USA Description of Benefits and Copa y	yments
	Lingual frenectomy (frenulectomy)	
D7970 D7971	Excision of hyperplastic tissue - per arch	
	-D8999 XI. ORTHODONTICS	
- The lis	sted Copayment for each phase of orthodontic treatment (limited, interceptive or comprehensive) covers up of active treatment. Beyond 24 months, an additional monthly fee, not to exceed \$125.00, may apply. etention Copayment includes adjustments and/or office visits up to 24 months.	o to 24
	Pre and post orthodontic records include:	
D0330 D0340	The Benefit for pre-treatment records and diagnostic services includes: Intraoral - comprehensive series of radiographic images Tomographic survey Panoramic radiographic image 2D cephalometric radiographic image - acquisition, measurement and analysis 2D ceptal facial photographic images obtained intraorally or systems all the control of the contro	\$200.00
D0396 D0470 D0801	2D oral/facial photographic images obtained intraorally or extraorally 3D printing of a 3D dental surface scan Diagnostic casts 3D dental surface scan - direct 3D dental surface scan - indirect	No Cost
	3D facial surface scan - direct 3D facial surface scan - indirect	
D0210 D0470	The Benefit for post-treatment records includes: Intraoral - comprehensive series of radiographic images Diagnostic casts	\$70.00
D8030	Limited orthodontic treatment of the primary dentition	\$600.00 \$600.00
D8080	Comprehensive orthodontic treatment of the transitional dentition - <i>child or adolescent to age 19</i> . \$1 Comprehensive orthodontic treatment of the adolescent dentition - <i>adolescent to age 19</i> \$1 Comprehensive orthodontic treatment of the adult dentition - <i>adults, including covered dependent</i>	1,000.00 1,000.00
	adult children	\$25.00
D8680	· · · · · · · · · · · · · · · · · · ·	\$275.00
D8681	•	No Cost
D8999	, , , , , , , , , , , , , , , , , , , ,	\$100.00
	2-D9999 XII. ADJUNCTIVE GENERAL SERVICES	No Cost
D9110 D9211	Palliative treatment of dental pain - per visit	No Cost
D9211 D9212	Trigeminal division block anesthesia	
D9212 D9215	Local anesthesia in conjunction with operative or surgical procedures	
D9215 D9219		
	Evaluation for moderate sedation, deep sedation or general anesthesia	
D9222	Deep sedation/general anesthesia - first 15 minutes	\$80.00
D9223	Deep sedation/general anesthesia - each subsequent 15 minute increment	\$80.00
D9239	Intravenous moderate (conscious) sedation/analgesia - first 15 minutes	\$80.00
D9243	Intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment	\$80.00
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	No Cost
D0711	1. 3	
D9311	·	No Cost
D9430	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	
	Office visit - after regularly scheduled hours	No Cost

\$0.00

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D9912 Pre-visit patient screening

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Description of Benefits and Copayments D9943 Occlusal guard adjustment D9944 Occlusal guard - hard appliance, full arch - limited to 1 D9944, D9945 or D9946 in 3 years \$95.00 D9945 Occlusal guard - soft appliance, full arch - limited to 1 D9944, D9945 or D9946 in 3 years \$95.00 D9946 Occlusal guard - hard appliance, partial arch - limited to 1 D9944, D9945 or D9946 in 3 years \$95.00 D9951 Occlusal adjustment, limited \$20.00 D9952 Occlusal adjustment, complete \$40.00

Plan CAM85

DeltaCare USA

D9986 Missed appointment - without 24 hour notice - per 15 minutes of appointment time - up to an overall maximum of \$40.00 \$10.00

D9987 Canceled appointment - without 24 hour notice - per 15 minutes of appointment time - up to an overall maximum of \$40.00 \$10.00

D9975 External bleaching for home application, per arch; includes materials and fabrication of custom

D9996 Teledentistry - asynchronous; information stored and forwarded to Dentist for subsequent review . No Cost

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be authorized by Delta Dental. The Enrollee pays the Copayment specified for such services.

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SCHEDULE B

Limitations and Exclusions of Benefits

- 1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A, Description of Benefits and Copayments.*
- 2. If You accept a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, You may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age 13 following an attempt by the assigned Contract Dentist to treat the child and upon prior authorization by Delta Dental, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. Your cost for receiving orthodontic treatment when coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's submitted fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. You make payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is available to You, if at the time of Your original effective date, are in active treatment started under Your previous employer sponsored dental plan, as long as You continue to be eligible under the DeltaCare USA Plan. Active treatment means tooth movement has begun. You are responsible for all Copayments and fees subject to the provisions of Your prior dental plan. We are financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

Exclusions of Benefits

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
 - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
 - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9975 (External bleaching for home application, per arch), or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 5. The replacement of lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restorations if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.

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- 9. Consultations for non-covered Benefits.
- 10. Dental services received from any dental facility other than the Contract Dentist, an authorized dental specialist, or a Contract Orthodontist except for Emergency Services as described in the Evidence of Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.
- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before Your eligibility with the DeltaCare USA Plan. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.
- 19. Orthodontic treatment must be provided by a licensed Dentist. Self-administered orthodontics are not covered.
- 20. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

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More helpful tips for using your plan

Find a network dentist near you

Use our convenient **Find a dentist** tool and select **DeltaCare USA** as your network.

- Find a dentist near your home or office
- Narrow your search by location, specialty, languages spoken — and more

Create an online account at deltadentalins.com/welcome

- · Review your plan benefits
- Access your ID card if you want one (You do not need an ID card to receive services.)
- Select or change your dentist

Enjoy the perks of Delta Dental coverage

Get extra member perks like oral and overall health savings, exclusive resources and more at www1.deltadentalins.com/memberperks.

You can also get oral health tools and tips at deltadentalins.com/wellness.

Contact us

Need help? Let us know.

Online: Visit deltadentalins.com/contact

Write to:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

Call toll-free: 800-422-4234

Customer Service agents are available Monday through Friday, 8 am to 9 pm ET. Or, use our automated phone system, available 24/7.

Administered by:



Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

NOTE: This is only a brief summary of your plan.

This brochure is not intended to replace your legally required plan booklet. The Group Dental Service Contract determines the exact terms and conditions of your coverage. Please refer to the "Description of Benefits and Copayments" and "Limitations and Exclusions of Benefits" in this brochure for a complete list of covered procedures, copayments, plan limitations and exclusions. You may also consult your Evidence/Certificate of Coverage, which will be mailed to you upon enrollment. If you wish to review an Evidence/Certificate of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.